

14th January 2015

IAG CARGO EXPANDS CARGO CONNECTOR SERVICE TO 10 CITIES WORLDWIDE

IAG Cargo today announces it has launched its innovative Cargo Connector service in San Francisco, the 10th city on IAG Cargo's global network to benefit from the service. At no additional cost, freight forwarders in San Francisco can now opt to have IAG Cargo collect and courier deliveries of less than 300 kilos direct from their premises to the airport.

The Cargo Connector service at San Francisco International is set to benefit a significant amount of IAG Cargo customers, 95% of whom are based within a 5 mile radius of the airport. This means that the Connector vans are never far away when a pickup request is received.

Joe Le Beau, Regional Commercial Manager North America, at IAG Cargo, commented: "It's great to see that we've already expanded Cargo Connector to ten cities worldwide. Following the positive response from the trial period, Cargo Connector in San Francisco has become a firm favourite with the local freight forwarding community. Not only is Cargo Connector proving more cost efficient for smaller freight forwarders that would normally pay a third party to deliver their freight, but also with our GKA's who really appreciate the peace of mind this service offers."

Cargo Connector is a pioneering collection service that is currently available in seven US cities: New York, Los Angeles, Chicago, Dallas, Atlanta, Seattle and Houston. It is also available at IAG Cargo's UK hub operation at London Heathrow and Frankfurt, Germany.

Drivers arrive in IAG Cargo-branded vans and collect freight as well as process new cargo bookings on-the-spot, making it easier than ever for freight forwarders to connect to IAG Cargo's network of 350 destinations.

Le Beau concluded: "Our customers have been pleasantly surprised how quickly the Cargo Connector van arrives at their facility to collect freight just 15 minutes after we have finalised their booking details. As well as offering our customers two daily flights to our Heathrow hub, the Connector van has been the perfect addition to our business at San Francisco, and has taken our customer service to a completely higher level."