



**July 2, 2013**

**IAG CARGO ADDS CAPACITY GUARANTEE TO  
PRIORITISE SHIPMENTS**

**PRIORITISE CUSTOMERS NOW GUARANTEED  
CAPACITY AND PERFORMANCE ACROSS NETWORK**

IAG Cargo today announces that from July 2013 customers moving smaller shipments will benefit from guaranteed capacity on its Prioritise service, designed for express cargo shipments. Capacity Guarantee is an addition to the existing Performance Guarantee, making IAG Cargo one of the only major global carriers to offer customers peace of mind through a dual assurance. Capacity Guarantee will be available for freight bookings under 300kgs with bookings under this weight automatically accepted for travel. The guarantee is available to customers booking a Prioritise service through [www.iagcargo.com](http://www.iagcargo.com) or via telephone.

Prioritise, IAG Cargo's premium express product, is built with speed and reliability at its core, with shipments on this service receiving the fastest publicised cut off and delivery times of any air cargo carrier. IAG Cargo's dedicated facilities at London Heathrow and Madrid ensure that Prioritise freight is given preferential status at all times.

**David Shepherd, Head of Commercial at IAG Cargo, commented:** "Prioritise has been created for customers who need their goods to get to their destinations quickly and at short notice. Capacity Guarantee provides our customers with absolute peace of mind by offering a commitment that

smaller shipments travelling under the Prioritise product will automatically be accepted when a booking is made.”

**#ENDS#**

**Notes to editors**

IAG Cargo is the single business created following the merger of British Airways World Cargo and Iberia Cargo in April 2011. In April 2012, IAG completed the purchase of bmi, including bmi Cargo.

In 2012 the operations of British Airways World Cargo and Iberia Cargo had joint turnover of €1,217 million. They have a combined workforce of more than 2,700 people covering a global network of over 350 destinations.

IAG Cargo's Performance Guarantee offers customers a financial guarantee that their freight will fly as booked.