

## Hawaiian Airlines Cargo makes switch to SmartKargo's IT operating platform

A new era began on Saturday when Hawaiian Airlines Cargo made the switch to SmartKargo as its new IT operating platform. The effort to move to the new Cloud-based system was made to ensure an improved user experience for our employees, with the ultimate goal of better service for our customers.

SmartKargo's innovative technology is creating many benefits for Hawaiian Airlines, allowing the customer acceptance process to be reduced from seven screens to just one; the reduction of rate lines from over 40,000 to just 2,400; and a 50 percent cut to the overall transaction completion time. Using a Cloud-based operating system also creates the ability to distribute the program to any mobile device which will allow Cargo to increase the velocity of information from the ramp and warehouse with direct system connections eliminating many of today's redundant paper processes. Customers also are able to use their mobile devices to book, track and trace shipments on the go. The new system puts Hawaiian Air Cargo at the forefront of technology in the air cargo industry.