

Press Release

September 09th, 2015

AIR FRANCE KLM MARTINAIR Cargo expands transparency for customers

As of September 10th, AIR FRANCE KLM MARTINAIR Cargo's Let's Get Digital programme will offer customers the option of being informed automatically when one of their shipments is affected by an irregularity. Customers will be automatically notified about the situation, its cause and the repair solution that has been found for them.

RealTime Care is a new transparent solution, which is in addition to the existing RealTime Connect and RealTime Notice solutions.

By adding even more innovative digital solutions to its portfolio, AIR FRANCE KLM MARTINAIR Cargo is demonstrating its commitment to helping customers conduct their business optimally, even when conditions are difficult.

RealTime Care is part of the AIR FRANCE KLM MARTINAIR Cargo Let's Get Digital programme.



RealTime Care

24/7 push messages

24/7 PUSH MESSAGES

- Email proactive incident information
- Email proactive repair solution information

24/7

- Unique enrolment through your local CSO

An informative video is available [here](#).

You can also find more details on our website www.afklcargo.com

For further information on our Cargo business,
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