

**PRESS INFO**

Kuehne + Nagel UK

Kuehne + Nagel launches new airside service at London Heathrow Airport

London / UK, May 3, 2012 – A new airside service at Heathrow airport has been launched by Kuehne + Nagel to enhance its critical spare parts logistics offering to the aerospace industry.

The new solution means Kuehne + Nagel is even better positioned to meet the unique challenges an Aircraft on Ground (AOG) situation presents. It allows engineers to remain on stand with the grounded aircraft while Kuehne + Nagel experts deliver parts directly to them in a matter of minutes, increasing their productivity and helping to reduce aircraft downtime.

A new facility located at Heathrow's Terminal 3 supports this service. Storage of critical spare parts at the airport itself allows deliveries to be made to stand at any of the currently operating airport terminals within a 15 minute lead time. Supply to the airside facility is managed by Kuehne + Nagel's 5,000m² airfreight hub at Uxbridge, Middlesex, with seamless access through airport security controls, thanks to Kuehne + Nagel's status as a regulated agent.

As part of its global 'Supply the Sky' offering, Kuehne + Nagel has spent many years developing services to meet the critical issue of spare parts availability, including the provision of dedicated hand-carried deliveries for AOG situations. Many of Kuehne + Nagel's customers have come to rely on this service, and welcome the new development at Heathrow.

Daniel Lerch, Manager AOG Management for SR Technics commented, "Delivering material directly on stand during an AOG situation is crucial for an efficient recovering of an aircraft. Very often the last mile of the handover to the customer is the most difficult part in the whole supply chain if it comes to airside delivery. Handling agents are out of their service hours and nobody can be reached to bring the part to the engineers. Kuehne + Nagel is closing an important gap by providing this new service at LHR and we are hoping that they will be able to expand their service to other stations."

Chris Edwards, Senior Vice-President Airfreight for Kuehne + Nagel North-West Europe said, "By working in close cooperation with our aerospace customers we have gained a deep understanding of their

**Communications
Dept.**

**Kuehne + Nagel Ltd
1 Union Business Park
Florence Way
Rockingham Road
Uxbridge, Middx
UB8 2LS**

**Media Enquiries:
Claire Hall**

**Marketing &
Communications
Manager**

Tel: +44 (0) 1895 552294

Fax: +44 (0) 1895 552295

**claire.hall@
kuehne-nagel.com**

business and challenges. Based on their feedback, we have responded with a new service that is tailored to meet their requirements and also perfectly complements our market-leading Supply the Sky portfolio of products.”

About Kuehne + Nagel

With more than 63,000 employees at 1000 locations in over 100 countries, the Kuehne + Nagel Group is one of the world's leading logistics companies. Its strong market position lies in the seafreight, airfreight, contract logistics and overland businesses, with a clear focus on providing IT-based lead logistics services.

Further information can be found at www.kuehne-nagel.com