

## **PRESS RELEASE**

Istanbul, February 5<sup>th</sup>

2015

### **Turkish Cargo Announces the Opening of its New Cargo Terminal**

As Turkish Airlines has grown over the past decade, Turkish Cargo has seen similar expansion. Not only has its cargo network expanded, but there have been continuous improvements to its infrastructure and procedural processes.

This growth has been capped by the opening, on 1 January 2015, of a new Cargo Terminal which vastly improves the handling and transfer of cargo. The transition period to the new facility has been smoothly completed and full utilization of the facility has now begun.

With the launch of the new cargo facility, operational processes have been redesigned and service quality has been maximized.

Turkish Cargo provides the most efficient connections to the leading production and commercial centers across the globe. It has a network of more than 260 destinations in 108 countries, currently served by its 9 freighters with 48 destinations and 253 passenger airplanes. This comprehensive network, combined with a new state-of-the-art facility and its devotion to top quality service, makes Turkish an ideal Cargo partner for worldwide shippers.

**The new facility will provide Turkish Cargo with the ability to attain the following goals;**

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- Leadership in the industry
- Sustainable Growth
- Increase and improve operational effectiveness
- Increased customer satisfaction

**The new Turkish Cargo facility has been designed to international standards and includes the following innovative improvements;**

- A larger cargo admission area
- Accelerated cargo admission and operational processes
- Specialty cargo storage areas of various types and sizes
- Combined operation areas
- A single-process flow across the operation
- An operational area with improved functionality
- Increased storage area volume
- A comprehensive and higher quality security system

### **Technical Specifications of the New Cargo Facility;**

- Annual Tonnage Capacity : 1,2 million tons
- Total Floor Area Used (Airside and Landside): 71.000 m<sup>2</sup>
- Closed Warehouse Area: 43.000 m<sup>2</sup>

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- Special Storage Area: 3.000 m<sup>2</sup>
- Special Cargo ULD Storage Area: 700 m<sup>2</sup>
- 39 special needs storage areas including,
  - ✓ Cold Storage (-21 °C, 0 °C, 2-8 °C, 15-25 °C)
  - ✓ Live Animals (AVI)
  - ✓ Dangerous Goods (DG)
  - ✓ Vulnerable Cargo (VUN)
  - ✓ Valuable Cargo (VAL)
  - ✓ Radioactive Substances
- Cargo Admission and Delivery
  - ✓ The modernized offices where goods are received and released have been designed to be functional while still offering a comfortable environment for customers.
  - ✓ The cargo admission and delivery space includes 53 bays, with several gates dedicated to TK Plus and special cargo.
  - ✓ The vehicle admission areas are 42 m wide, allowing vehicle traffic and maneuvering to be managed smoothly.
  - ✓ Accomodation of many different types of vehicles will be facilitated by means of movable level adjusters.
- Storage Processes

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- ✓ Processes have been accelerated and flexibility has been increased by combining import and export operation areas. Import and export rack capacity has been increased by 250%.
- ✓ Special cargo areas have been tripled, with the total potential capacity, through the use of racking systems, increasing to 6 times the previous space. Thirty-nine separate storage rooms, at four different temperature levels and for nine different types of cargo, allow for storage of many different kinds of cargo such as medicines, food supplies and flowers, each in an ideally controlled environment.
- ✓ Total ULD capacity will be doubled, increasing to 1200.

### **● Operational Processes**

- ✓ Inbound-outbound capacity of ULDs has been increased by 5.5 times, thus eliminating one of the previous main bottlenecks in the operation.
- ✓ Cargo build-up and break-down processes will be expedited by lowered workstations.
- ✓ The number of build-up and break-down stations has been increased by 2.5 times, allowing shipments to be customized according to the aircraft used.
- ✓ The connection between the warehouse and both land and air sides has been simplified, reducing the time involved.

To view the flight schedules and details please visit [www.turkishcargo.com.tr](http://www.turkishcargo.com.tr), or contact with the call center at +90 850 333 0 777.

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**Turkish Airlines, Inc.**

**Media Relations**

### **About Turkish Airlines:**

Established in 1933 with a fleet of five aircraft, Star Alliance member Turkish Airlines is a 4-star airline today with a fleet of 262 (passenger and cargo) aircraft flying to 261 destinations worldwide with 218 international and 43 domestic. According to Skytrax survey of 2014, Turkish Airlines was chosen "**Europe's Best Airline**" for the fourth and "**Best Airline in Southern Europe**" for the sixth consecutive time. Having won in 2010 the world's "**Best Economy Catering Service**" and in 2013 the world's "**Best Business Catering Service**" awards, Turkish Airlines was this year awarded the world's "**Best Business Catering Service**" and "**Best Business Class Lounge Dining**" prizes in the Skytrax survey. More information about Turkish Airlines can be found on [www.turkishairlines.com](http://www.turkishairlines.com).

### **About Turkish Cargo:**

Turkish Airlines, which has handled international air cargo since 1936, is a 4-star airline company operating flights to more than 260 destinations around the World, utilizing a current fleet of 262 aircraft (airliners and freighters). The Company, which has offered its cargo services and operations under the sub-brand Turkish Cargo since the beginning of the 2000s, is the industry's fastest-growing intercontinental brand--offering air cargo service to the largest number of countries around the world. Detailed information about Turkish Cargo is available on the website [www.turkishcargo.com](http://www.turkishcargo.com).

### **About Star Alliance:**

The Star Alliance network was established in 1997 as the first truly global airline alliance to offer worldwide reach, recognition and seamless service to the international traveller. Its acceptance by the market has been recognized by numerous awards, including the Air Transport World Market Leadership Award and Best Airline Alliance by both Business Traveller Magazine and Skytrax. The member airlines are: Adria Airways, Aegean Airlines, Air Canada, Air China, Air India, Air New Zealand, ANA, Asiana Airlines, Austrian, Avianca, Brussels Airlines, Copa Airlines, Croatia Airlines, EGYPTAIR, Ethiopian Airlines, EVA Air, LOT Polish Airlines, Lufthansa, Scandinavian Airlines, Shenzhen Airlines, Singapore Airlines, South African Airways, SWISS, TAP Portugal, Turkish Airlines, THAI and United. The integration of Avianca Brasil is currently in progress. Overall, the Star Alliance network currently offers more than 18,500 daily flights to 1,316 airports in 192 countries.