



Lufthansa Cargo

Networking the world.

Press Release

Frankfurt, 22 March 2012

Lufthansa Cargo offers new express service for shipments of all sizes
“Courier.Solutions” has the shortest acceptance and transit times and provides round-the-clock
surveillance

Lufthansa Cargo is offering its customers worldwide a new express service for very urgent shipments. Courier.Solutions provides the fastest transit and shortest delivery times in the Lufthansa Cargo portfolio plus constant surveillance and custody of consignments and is designed for customers with extremely time-critical and sensitive cargo. There are no weight limits: entire pallets or containers can be transported with the Courier.Solutions service.

Lufthansa Cargo is offering this new product in close cooperation with time:matters, a Lufthansa Cargo Group company that specialises in Special Speed Logistics services. Customers can drop off their shipment at Frankfurt Airport up to 90 minutes before departure. At various other airports, the minimum drop-off time is one hour before departure. At Frankfurt, the transit time is only 60 minutes, compared with 180 minutes for td.Flash, while the transfer time at Munich is a mere 50 minutes. To this end, Lufthansa Cargo has developed special processes to ensure that shipments are accompanied by dedicated staff at all times. During transit at Frankfurt and Munich, shipments are in the continuous custody of members of staff and, whenever required, are transported direct from one aircraft to the next.

Monika Wiederhold, Vice President Product Management at Lufthansa Cargo says Courier.Solutions is the perfect answer for customers who are looking for the fastest and most reliable service possible. “With the shortest handling times, personal courier accompaniment during transit and round-the-clock, proactive shipment surveillance,” she explains, “we can offer the speediest assistance when trade fair items or medicines, for example, are urgently needed on the other side of the world.”

Courier.Solutions can now be booked through all Lufthansa Cargo offices. Bookings via other Lufthansa Cargo distribution channels such as call centres and electronic platforms, will be possible in the course of this year.



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Lufthansa Cargo ranks among the world's leading cargo carriers. In the 2011 business year, the airline transported around 1.9 million tonnes of freight and mail and sold 9.5 billion revenue tonne-kilometres. The Company currently employs about 4,600 people, worldwide. Lufthansa Cargo focuses on the airport-to-airport business. The cargo carrier serves more than 300 destinations in some 100 countries with its own fleet of freighters, the belly capacities of passenger aircraft operated by Lufthansa and Austrian Airlines, and an extensive road feeder service network. The bulk of the cargo business is routed through Frankfurt Airport. Lufthansa Cargo is a wholly owned Lufthansa subsidiary of Deutsche Lufthansa AG.

Press contact

Lufthansa Cargo AG

Communications

Michael Göntgens

Tel.: +49 69 696 95447

Fax: +49 69 696 98 95447

michael.goentgens@dlh.de

www.lufthansa-cargo.com