



FOR IMMEDIATE RELEASE

JAL Cargo goes live with first phase of technology transformation program with CHAMP Cargosystems

CHAMP Cargosystems today announced the successful cutover of the first phase of its technology transformation program onto the Cargospot platform.

Luxembourg, October 2014 - At 06:30 JST on Sunday 28th September 2014, flight JAL 371 departed from Tokyo's Haneda airport bound for Kitakyushu with the first shipments to be processed through CHAMP's Cargospot service.

This successful cutover is an important milestone in the transformation of JAL Cargo's technology in support of its business operations and of providing an enhanced service to its customers. JAL and CHAMP have worked hard together to ensure a seamless transition. And this continues to reinforce CHAMP's strength in providing leading solutions in the air cargo community.

John Johnston, CEO of CHAMP Cargosystems, commented: "As a leading provider of operational systems to the air logistics community we are delighted to announce the successful cutover of Japan Airlines domestic operations as a first phase of a complete technology transformation program. Cargospot is already servicing the largest single community of carriers, ground handlers and GSAs in the world with business critical applications. Our expansion into the Japanese market marks a significant milestone in our evolution."

Tsuyoshi Yamamura, Executive Officer for Cargo and Mail business from Japan Airlines said: "It's a great pleasure to have succeeded in the IT transformation for domestic business after quite a long interval since JAL Cargo started using the last generation system about 30 years ago. This successful cutover is merely the first milestone of JAL Cargo's IT transformation. However, achieving the first milestone was a truly big challenge for us as it was an unprecedented case for JAL to replace a core business legacy system by so-called Software-as-a-service. JAL Cargo recognizes that this success will give us good and firm opportunities to be able to improve the quality of service for customers as well as to lend impetus to a prosperous business future. The use of Cargospot service will maximize our cost-efficiency in IT innovation. JAL Cargo is placing high expectations on the successful and smooth roll-out to its international business as the final milestone."

Continuing, James Fernandez, Vice President for Global Commercial Operations stated: "We are honoured to have Japan Airlines become part of the CHAMP community and this represents an important milestone in delivering world-class

solutions and support to world-class carriers. Our continued investment in the Cargospot platform delivers excellent functionality, service, and cost effectiveness for our community of customers.

The air cargo industry needs to transform itself and modernize. It requires a strategic approach to IT investments. JAL Cargo has recognized this and together with CHAMP Cargosystems continues to innovate, invest, and grow in support of the wider air cargo community.”

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Background information for editors:

CHAMP Cargosystems provides the most comprehensive range of integrated IT solutions and distribution services for the air cargo transport chain. The portfolio spans core management systems, messaging services, and eCargo solutions. These include applications to meet customs and security requirements, quality optimization as well as e-freight and mobility needs. The products and services are well known under the Cargospot and Traxon brands.

The company serves over 200 airlines and GSAs, and links these with some 3,000 forwarders and GHAs worldwide. CHAMP's solutions help its customers and their clients adapt to critical and continuous changes in air transport logistics to meet global trade demands.

CHAMP Cargosystems is headquartered in Luxembourg and operates offices in London, Zurich, Frankfurt / Main and Manila. For further information see: www.champ.aero

CHAMP Cargosystems – Connected thinking for the air cargo community.

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