

Ground operation in Miami:

## **LAN CARGO earns ISO 14001:2004 certification for its Environmental Management System**

1. **LAN CARGO obtains the certification, which validates the procedures of its ground operations in Miami, three years after implementing its Environmental Management System.**
2. **Procedures and standards designed by LAN CARGO allow the company to minimize its operation's impact on the environment and manage its carbon footprint.**
3. **LAN CARGO becomes the first and only cargo airline operating at Miami International Airport to be ISO 14001:2004 certified.**

**January, 2016** — Following a full external audit, LAN CARGO became the first cargo airline operating at Miami International Airport to obtain ISO 14001:2004 certification for its Environmental Management System. The system consists of a series of processes and practices that allow to identify, control, manage and reduce the environmental impact of all its ground operations, including the recently-inaugurated maintenance hangar.

“We want to be one of the best airline groups in the world and caring for the environment is essential to achieve that. This certification provides global recognition and LAN CARGO currently operates under its Environmental Management System. Compliance with these standards will allow us to grow and develop our ground operation more efficiently, improve resource management and allocation, and reduce our operation's environmental impact and carbon footprint”, said **Cristián Ureta, CEO of LAN CARGO.**

The certification is the result of three years of work and validates LAN CARGO's management and policies. Based on a series of tools and actions that strengthen the company's measures to control and reduce environmental impact, the standards also promote the continuous improvement of operations.

Miami International Airport is home to LAN CARGO's headquarters and one of its cargo business' most important hubs. The company's warehouse is the second largest in MIA. The airport is also the most important international cargo airport in the United States and the ninth at a global scale. From Miami, LAN CARGO connects to different destinations in the world and it serves as a strategic point for operations to and from Latin America.

Among environmental certifications available for the air cargo industry, are IATA's Environmental Assessment (IEnvA) — a voluntary system designed specifically by and for the air industry to improve the environmental management of air operations —, and the ISO 14001:2004 standards, which aim to improve management of ground operations and are applicable to all types of companies.

“The Environmental Management System implemented by LATAM Airlines Group and its affiliates has been designed to cover all of the group's operations, both in the air and on the ground. The companies have been working and investing on these environmental initiatives for several years and, besides the ISO 14001:2004 certification, LAN international flights operated in Chile have earned the IEnvA Stage 2 certification. This is the highest level a company can attain within this system and we were the first airline in the Americas to obtain it and the third in the world. It is the result of the work of many years and it is starting to bear fruit,” said **Enrique Guzmán, Environmental Senior Manager at LAN.**

### **LAN CARGO's Environmental Management System**

LAN CARGO's Environmental Management System has been designed to ensure the use of common standards in all of the company's ground operations. Its goal is to identify and control environmental impact and ensure compliance with current regulations and the company's security, quality and environmental policies.

Benefits include savings on costs and materials thanks to recycling, clear indicators to measure the development and progress of the different environmental protocols and programs, and the protection of natural resources.

#### About LATAM Airlines Group S.A.

LATAM Airlines Group S.A. is the new name given to LAN Airlines S.A. as a result of its association with TAM S.A. LATAM Airlines Group S.A. now includes LAN Airlines and its affiliates in Peru, Argentina, Colombia and Ecuador, and LAN Cargo and its affiliates, as well as TAM S.A. and its subsidiaries TAM Linhas Aereas S.A., including its business units TAM Transportes Aereos del Mercosur S.A., (TAM Airlines (Paraguay) and Multiplus S.A. This association creates one of the largest airline groups in the world in terms of network connections, providing passenger transport services to about 135 destinations in 24 countries and cargo services to about 144 destinations in 26 countries, with a fleet of 323 aircraft. In total, LATAM Airlines Group S.A. has approximately 52,000 employees and its shares are traded in Santiago, as well as on the New York Stock Exchange, in the form of ADRs, and Sao Paulo Stock Exchange, in the form of BDRs.

LATAM Airlines Group announced that LATAM is the new brand for LAN Airlines, TAM Airlines and Affiliates. LATAM Airlines Group is currently working on the gradual roll-out of the new corporate brand image. The first changes will be visible starting in the first half of 2016.

Each airline will continue to operate under their current brands and identities. For any inquiry of LAN or TAM, please visit [www.lan.com](http://www.lan.com) or [www.tam.com.br](http://www.tam.com.br), respectively. Further information at [www.latamairlinesgroup.net](http://www.latamairlinesgroup.net)