

NEWS RELEASE

Please find here a news release issued today by Worldwide Flight Services (WFS):

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Date: June 6th 2013

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ETIHAD CARGO AND WORLDWIDE FLIGHT SERVICES AGREE GLOBAL PARTNERSHIP DEAL

Etihad Cargo has certified international ground handling services company Worldwide Flight Services (WFS) as a Preferred Handling Partner (PHP). Etihad Cargo is the fast-moving cargo wing of Etihad Airways, the national airline of the United Arab Emirates.

Only companies who meet the high service performance standards of Etihad Cargo and can assure consistency in quality across their regional operations can be PHP certified.

Etihad Cargo has specific performance benchmarks in the areas of safety, security management, regulatory compliance, training, IT interfaces, business planning and risk management.

The two-year PHP certification with WFS is focused initially on six Etihad Cargo stations; London, Brussels, Paris, Bangkok, Washington and Seattle. Etihad Cargo hopes to expand cargo operations with WFS at other destinations over time.

David Kerr, Etihad Airways Vice President Cargo, said: "WFS is a leader throughout the aviation community, providing a broad array of quality and reliable ground services.

"The Etihad Cargo-WFS PHP deal will standardise the product and service we jointly deliver, strengthen our network operations, and will enhance the reliability and quality of

ground handling services to our customers. It also raises the bar for other suppliers to join our Etihad Cargo PHP program.

"We look forward to developing this partnership into one of mutual confidence and trust, and maximising the returns on our commercial operations."

Olivier Bijaoui, President and Chief Executive Officer of Worldwide Flight Services, said: "We are proud to have attained the status of a Preferred Handling Partner of Etihad Cargo at major stations in Europe, North America and Asia. We welcome a program that promotes high quality cargo handling procedures and world class service levels because it enables us to demonstrate the professionalism and consistency of our people and processes, and provide for ongoing growth opportunities.

"WFS stations around the world will work hard to showcase our service quality to Etihad Cargo and to further develop our relationship based on our proven ability to deliver the outstanding performance levels the airline demands for its customers."

Etihad Cargo serves 92 destinations internationally and operates a fleet of three Boeing B777F, one Boeing 747-400F, one Boeing 747-ERF, one Boeing 747-8F and two Airbus A330-200F.

Photograph caption, from left to right: Etihad Airways Vice President Cargo, David Kerr shakes hands on the PHP deal with the President and Chief Executive Officer of Worldwide Flight Services, Olivier Bijaoui.

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About Etihad Airways

Etihad Airways, the national airline of the United Arab Emirates, began operations in 2003, and in 2012 carried 10.3 million passengers. From its hub at Abu Dhabi International Airport, Etihad Airways serves 92 passenger and cargo destinations in the Middle East, Africa, Europe, Asia, Australia and the Americas, with a fleet of 77 Airbus and Boeing aircraft, and over 90 aircraft on firm order, including 41 Boeing 787-9 Dreamliners and 10 Airbus A380s, the world's largest passenger aircraft. Etihad Airways

also holds equity investments in airberlin, Air Seychelles, Virgin Australia, Aer Lingus and, subject to regulatory approval, will acquire 24 per cent of India's Jet Airways. For more information, please visit: www.etihad.com

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