

NEWS RELEASE

Please find here a news release issued today by Cargo 2000

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CARGO 2000 FULFILS ITS PROMISE OF OPEN ACCESS TO NEW MASTER OPERATING PLAN (MOP)

Cargo 2000 has fulfilled its promise to give the air cargo industry open access to its standard processes as part of its continuous initiative to improve quality management for customers and service providers across the air cargo supply chain.

Cargo 2000, a key pillar of IATA's e-freight program, marked the launch of the new initiative when its chairman, Mattijs ten Brink, officially handed over the modernized version of its Master Operating Plan (MOP) to IATA's Director of Cargo, Des Vertannes, at the Association's World Cargo Symposium in Kuala Lumpur.

Non-members of Cargo 2000 can now download this intuitive electronic version of the new MOP from the Cargo 2000 website and begin to map their own quality processes to the industry standard being adopted by the group's members. The MOP has been made available free of charge and is supported by information and quality reports.

With a global membership of over 80 of the air cargo industry's leading organizations, including 30 airlines, 15 multi-national freight forwarding and logistics companies, ground handling agents, airports, road feeder service operators and technology providers, Cargo 2000 members represent over 74% of the worldwide air cargo market.

Mattijs ten Brink said: "At the end of last year we made a commitment to give open access to the updated version of our MOP when it became available in the first quarter of 2012 and we have delivered as promised. The Master Operating Plan is the engine that sits behind Cargo2000's program to bring new levels of quality and efficiencies to the air cargo supply chain. The new MOP replaces the version first created in 1997 and

it reflects the significant changes that have taken place in our industry since then.

“We hope that this first level of access to the benefits Cargo 2000 delivers will encourage more companies to join us to gain all of the additional benefits of full membership.”

Members of Cargo 2000 will continue to enjoy added value benefits built around access to the detailed specifications which show how to apply the MOP to C2K standards, how to build/implement a CDMP (Cargo 2000 Data Management Platform) and connect to the rest of the Cargo 2000 community for data exchange, common measurement and benchmarking. They also have access to all the Cargo 2000 know-how and support from both the group's management team and also the rest of the membership community through bilateral initiatives and multi-lateral forums.

Cargo 2000's MOP defines an industry standard process for moving goods from the door of the shipper to the door of the consignee. This process sets the stage upon which Cargo 2000 members operate their shipment planning and measurement systems which proactively monitor progress and alert deviations to plan as well as generating the data needed to drive the quality management process. By reducing the number of individual processes in the air cargo supply chain, Cargo 2000's quality system is less labor intensive and improves the process for managing shipments in a paperless environment. It substantially reduces time spent managing irregularities, such as service failures, cuts the time required for manual track and trace procedures and leads to a reduction in service recovery costs.

Since the group began publishing shipment performance data against the MOP standards in 2005, its members have measured over 65 million shipments, including over 12 million in 2011.

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