



LATAM Cargo becomes the first airline in the Americas to obtain CEIV Pharma certification

- **LATAM Cargo** has successfully passed the audit that reviews and certifies that all processes – including quality management, personnel training and supplier management – comply with IATA’s standards for the transport of pharmaceutical products (PIL).

May 2017 – The transportation of pharmaceutical products requires rigorous processes (including controlled temperature and times) to ensure the integrity of the product throughout the supply chain.

LATAM Cargo underwent a final audit in January 2017 to verify that the company and its processes –such as quality management, personnel training, supplier management, internal auditing and transport, among others– comply with the standards for the transportation of pharmaceutical products. With the successful completion of the audit, **LATAM Cargo** has become the first airline in the Americas to receive CEIV Pharma certification from the International Air Transport Association (IATA).

“This certification demonstrates the quality and consistency of our PHARMA product. As the first airline in the Americas to obtain this certification, we reaffirm our aim of becoming the preferred choice for cargo transport to, from and inside Latin America. It also reflects our commitment to deliver excellent service to our customers”, said **Andres Bianchi, CEO of LATAM Cargo**.

Since this global certification began in Brussels in 2014, it has been gaining recognition from airlines, airports, freight forwarders and shippers. Its overall goal is to raise industry know-how and achieve global standardization, thus contributing to the improvement of pharmaceutical handling. Prior to certification, in March 2016 **LATAM Cargo** carried out an internal assessment of its capacities and processes for handling of these products.

“We are very pleased that **LATAM Cargo** has achieved CEIV Pharma certification. This globally recognized standard is a guarantee of safety, security, compliance and efficiency for the high value shipment of pharmaceuticals. IATA is striving to support the modernization of the air cargo industry and CEIV Pharma is an example of how by partnering for mutual benefit we can generate value for stakeholders across the air cargo value chain and most importantly, our customers”, said **Peter Cerda, the International Air Transport Association’s Regional Vice President for the Americas**.

Cristina Oñate, LATAM Cargo Marketing and Product Development VP, added that “the CEIV certification process has been beneficial for **LATAM Cargo**. It has provided access to new assessment and control tools, which we have helped to improve our PHARMA product”.

“As the first airport in the western hemisphere designated by IATA as a pharma hub, and now as home to the first airline in America certified by IATA for pharma transport excellence, we are proud to collaborate with LATAM Cargo and our other hub partners to be the unrivaled pharma gateway of the Americas”, said **Miami-Dade Aviation Director Emilio T. González**. “Pharma trade to and from MIA continues to be a huge growth area for us, most recently surging by 48 percent in value year over year to \$4.4 billion in 2016”.



With this certification, which is valid for three years, **LATAM Cargo** has positioned itself as a leading airline in the transport of Pharma between Latin America and North America as well as Europe. It has also demonstrated its commitment to the pharmaceutical industry and its customers, by ensuring it meets the rigorous standards to transport these products.

About CEIV Pharma

IATA's Center of Excellence for Independent Validators on Pharmaceutical Handling (CEIV Pharma) addresses the pharmaceutical industry's need for safety, security, compliance and efficiency in the air cargo supply chain.

Based on existing regulations and standards, this certification ensures international compliance with guidelines expected from pharmaceutical manufacturers.

About LATAM Airlines Group S.A

LATAM Airlines Group is Latin America's leading airline group with one of the largest route networks in the world, offering air services to around 140 destinations in 25 countries, and is present in six domestic markets in Latin America: Argentina, Brazil, Chile, Colombia, Ecuador and Peru, in addition to its international operations in Latin America, Europe, the United States, the Caribbean, Oceania and Africa.

The Group employs over 44.000 people worldwide, operating more than 1,400 flights per day and transporting 67 million passengers per year.

LATAM Airlines Group has one of the youngest and most modern fleets in the world. Its 306 aircraft average an age of less than seven years and feature the latest models including the Boeing 787, Airbus A350, A321 and A320neo.

LATAM Airlines Group (formerly LAN Airlines) comprises subsidiaries in Peru, Argentina, Colombia and Ecuador as well as LATAM CARGO and its subsidiaries; in addition to TAM S.A and its subsidiaries, TAM Linhas Aéreas S.A. (LATAM Airlines Brasil) and its business units TAM Transportes Aéreos Del Mercosur S.A. (LATAM Airlines Paraguay) and Multiplus S.A.

LATAM is the brand adopted by LATAM Airlines Group member airlines and is being rolled-out in its products and services, as part of a gradual integration plan.

LATAM Airlines Group is the only airlines group in Latin America and one of two worldwide to be part of the Dow Jones Sustainability 'World' Index. In 2016, it was recognized by the index for sustainable practices, based on economic, social and environmental criteria, for the third consecutive year.

LATAM Airlines Group shares are traded on the Santiago Stock Exchange and the New York Stock Exchange in the form of ADRs.

For any commercial or brand related query, visit www.latam.com. Further financial information is available via www.latamairlinesgroup.net